

## **LUNCH ORDERS FROM CLASSROOM CUISINE**

## 1 Ordering lunches on line

Log onto <u>www.classroomcuisine.com.au</u> and register as a new user. Submit your order and select your child's grade from the drop down list and pay with your credit card. You can either have two courses or three courses. There are gluten and dairy free options. They deliver before lunch.

#### 2 How it works

Lunches are ordered and paid for Online and delivered directly to school labeled with the students name, class and order details. Orders may be placed for one day or as many days as required. A Menu for the whole term is posted online prior to the commencement of the term.

Each lunch order consists of either a Two or Three course lunch. There are **30 Options from which to choose within each course selection on each day**. Orders are received by our Customer Friendly Website <u>until 8.30am on the morning of the day the order is required</u>.

### 3 How to register

The first time our users order with us they need to register. This is to confirm the school and class details of their child (they can register for one or more children) – to make sure we know where to deliver the lunch! We also require a contact telephone number and email address to send order / payment confirmation. We will not share our 'Users' information with anyone. (Refer Privacy Policy attached) Users receive a password so that future visits to our site are quick and easy.

# 4 Payment

Payment is made at the time of placing an order through a secure banking gateway receiving both Visa and MasterCard. Our system confirms orders and generates a confirmation email to our users confirming order and payment.

We post a Menu for the whole term at the beginning of the term so ordering or payment can be for one lunch or as many as a required over the term. (Orders placed in advance can be cancelled and a voucher issued if it comes to pass that a child is sick or has a school activity which means they won't need the lunch).